

MASTERING TECHNOLOGY, WORRYING ABOUT NOTHING

Dr. Asim Malik didn't even know how to turn on a computer in 2003 when he made the decision that would change how he practiced forever.

Having been a physician for 20 years and having a very patient-centered practice, he understood the challenge of going from patient charts to electronic medical records. Dr. Malik never wanted to compromise patient care, he wanted to enhance it. He also wanted him and his staff to spend less time on paper charts and chasing after insurances for reimbursement. A single comprehensive solution that would be able to help his staff, him, his patients, and his billing was the answer he was looking for and he found in DocComply[®].

Dr. Malik and his practice utilized DocComply's comprehensive solution from day 1. From the schedule to electronic medical records to utilizing DocComply's Revenue Cycle Management services.

"It took me some time to learn not just the system, but to feel comfortable with a computer! Now, I can't function without DocComply[®]. I can't imagine going back to my old way of practicing"

When Dr. Malik and his staff started using DocComply[®], they couldn't imagine just how much paper they would eliminate and how much time that paper truly represented. All the notes they were leaving for one another regarding patients, phone calls, prescriptions has all been eliminated. They estimate that in itself has given them an extra hour a day.

ELECTRONIC CHARTS MEANS NOTHING TO CARRY HOME

"I used to carry paper charts from my office, to the hospital to my home and back and struggle to finish them on weeknights and weekends. Now, I never leave my office without completing every single one of my charts that day. My nights, my weekends are free. In fact, I've been able to see more patients."

As a patient comes in, the staff scans in the patient's insurance card and makes any demographic changes. Once made, it carries through the entire system from the EMR to the billing; single data entry.

Time spent maintaining the paper charts never seemed to be enough. Now patients are checked in, documented, labs/tests ordered, meds prescribed electronically, follow-up appointments made, and patients checked out with ease.

FITTING MY PRACTICE

Dr. Malik is not unique in his initial aversion to technology. DocComply[®] was not only easy to use and learn but it was flexible enough that he could figure out what was the best way for him to document. He wasn't bound to just one way. He's found that speech recognition and Favorites works best for him, allowing him to document his charts rapidly and thoroughly.

With lab/test results automatically becoming a part of the chart and a patient's history at the doctor's finger tips, treating has only become easier.

SPECIALTY:

Internal Medicine and Gastroenterology

LOCATION:

Brooklyn, New York

PROVIDERS:

3 Physician's

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"I never have to worry about service, my billing, anything with DocComply[®]"

Dr. Asim Malik

IMPROVED PATIENT CARE

Dr. Malik and his staff have improved patient care on many levels. Dr. Malik is able to keep better track of patients who need follow-up care. With the user of E-Prescribing, DocComply[®] will alert Dr. Malik if there are any drug-drug, drug-allergy interactions, prevent dosage errors, and retrieve medication history.

EMPOWERED AND HAPPY STAFF

With DocComply[®], the staff has been empowered with information. They are able to provide patients with the information they need, when they need it. Whether it's the status of lab results, when their next appointment is, when their last visit was, what their balance is, and manage refills; the staff can multi-task throughout the day from the comfort of their desk. There is no searching the office for patient charts. Patients' are much happier when their questions are answered in a more timely fashion. The staff appreciates the more organized approach DocComply[®] has provided.

REVENUE CYCLE MANAGEMENT SERVICES

The improvements in billing have been astonishing. Claims are paid faster, there are fewer denials and more importantly there are no claims that are left not submitted. When Dr. Malik was using his paper charts, far too often claims would not be submitted because of the inefficiencies the paper chart and paper super bill had. Dr. Malik used to spend a lot of time reviewing reports and analyzing billing, taking away precious time from his practice and his personal life. With the increased efficiency in billing, streamlined claims submittal, follow-up and steady reimbursement he has little to worry about. It is a much smoother process.

TRUSTED PARTNER

Dr. Malik and his staff have found a partner in DocComply[®]. Dr. Malik recommends that other practices seriously consider a company that can provide all the solutions and services as DocComply[®] does. In doing so, the greatest efficiency is brought to the office and the most benefits are reaped.

"Over the years, DocComply[®] has implemented changes to the system as if anticipating my needs and when I have needed it. The needs of a medical practice have changed and having a partner who understands that is important. I never have to worry about service, my billing, anything with DocComply[®]."

For more information about DocComply[®] solutions and services
Call us at **866-463-2455** | Visit **www.doccomply.com**